



7/31/2026

To Whom It May Concern,

I am pleased to provide this letter of recommendation for Mountain Mechanical in recognition of the exceptional service they have provided to the 12 Saf-T-Swim locations on Long Island, NY.

Our facilities rely on specialized HVAC and dehumidification systems to maintain a safe, comfortable, and healthy indoor environment for our students, staff, and guests. These systems require consistent preventative maintenance and knowledgeable technicians who understand the unique operating demands of indoor aquatic environments.

Since partnering with Mountain Mechanical, we have been consistently impressed by their professionalism, responsiveness, and technical expertise. Their team has implemented a comprehensive preventative maintenance program that has significantly improved the reliability and performance of our HVAC and dehumidification systems.

Upon assuming responsibility for our equipment, they quickly identified numerous maintenance deficiencies that had been overlooked by our previous service provider. Rather than simply addressing immediate issues, they performed thorough inspections, documented their findings, and developed corrective action plans to restore our systems to proper operating conditions. Their proactive approach has helped prevent equipment failures, improve system efficiency, and extend the service life of our mechanical equipment.

One of the qualities we value most is their prompt response to service requests. Whether performing scheduled maintenance or responding to unexpected operational concerns, their technicians arrive prepared, communicate clearly, and work diligently to resolve issues correctly the first time. Their attention to detail and commitment to quality workmanship has given us confidence that our critical environmental systems are being properly maintained. Their willingness to go above and beyond our requests has cemented the partnership, and Mountain Mechanical truly advocates for the health of our facilities and business operations.



We appreciate their dedication to preventative maintenance, transparent communication, and commitment to delivering long-term solutions rather than temporary fixes. Their expertise in commercial HVAC systems serving indoor aquatic facilities has proven to be an invaluable asset to our operation.

I confidently recommend Mountain Mechanical to any organization seeking a reliable and knowledgeable commercial HVAC contractor, particularly those operating facilities with specialized dehumidification and indoor pool environments. Their professionalism, integrity, and commitment to excellence have exceeded our expectations, and we look forward to continuing our partnership for years to come.

Sincerely,

Zachary Rocha

Facilities Maintenance Manager

SafeSplash Swim School

Plus affiliate brands: Saf-T-Swim Swim School, SwimLabs, Swimtastic, Miller

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