



To Whom It May Concern,

I am writing to recommend Mountain Mechanical NY Inc. without reservation. They handled a complex commercial HVAC issue for us in April 2026, and the quality of their work, their diagnostic approach, and the way they communicated with our team set them apart from contractors we have worked with in the past.

The Abbey Inn & Spa is a full-service hotel on a historic Hudson River property dating to the Revolutionary War era. The facility includes a ballroom, full commercial kitchen, guest rooms, spa, and supporting back-of-house operations, all of which depend on reliable year-round climate control. Our HVAC infrastructure, including the MUOA 1-2 dedicated outdoor air system (two condensers paired with two DOAS air handlers), was installed by a previous contractor several years before Mountain Mechanical was brought in.

We engaged Mountain Mechanical after the MUOA 1-2 system stopped maintaining comfortable conditions in the ballroom and a prior service company had failed to resolve the problem. Their initial diagnosis was thorough. Mountain Mechanical evaluated the unit in both heating and cooling modes, identified that the system was slightly undercharged, found suction and indoor superheats running above target, and discovered that the DOAS air handlers had been operating without filters because the required 36x12x2 size had never been installed by the original contractor. They also took the time to investigate the broader ballroom comfort issue and correctly identified that a separate, unrelated floor-mounted and ducted system in the same space was contributing to the problem and had a documented refrigerant leak. That clarity allowed us to address the right problem with the right vendor.

The service work was equally professional. Mountain Mechanical performed a full electronic leak check on the MUOA 1-2 (confirming no leaks), brought the system to proper charge, and verified performance under load. All readings, including suction superheat, indoor superheat, condenser subcooling, and supply air temperatures, came back within manufacturer specification. They used a borescope to inspect the coils and confirm condition. When the proper filters could not be sourced from any local supply house, they procured them separately rather than leaving the system unfiltered.

What I appreciated most was their honesty. They did not oversell the issue, they did not blame the previous contractor unnecessarily, and they clearly distinguished between the work they were responsible for and the separate issues they were not. The MUOA 1-2 system has operated within all target parameters since their visit.

I would recommend Mountain Mechanical NY Inc. to any property manager or building owner looking for a commercial HVAC contractor who will diagnose accurately, explain clearly, and execute professionally.

Sincerely,



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